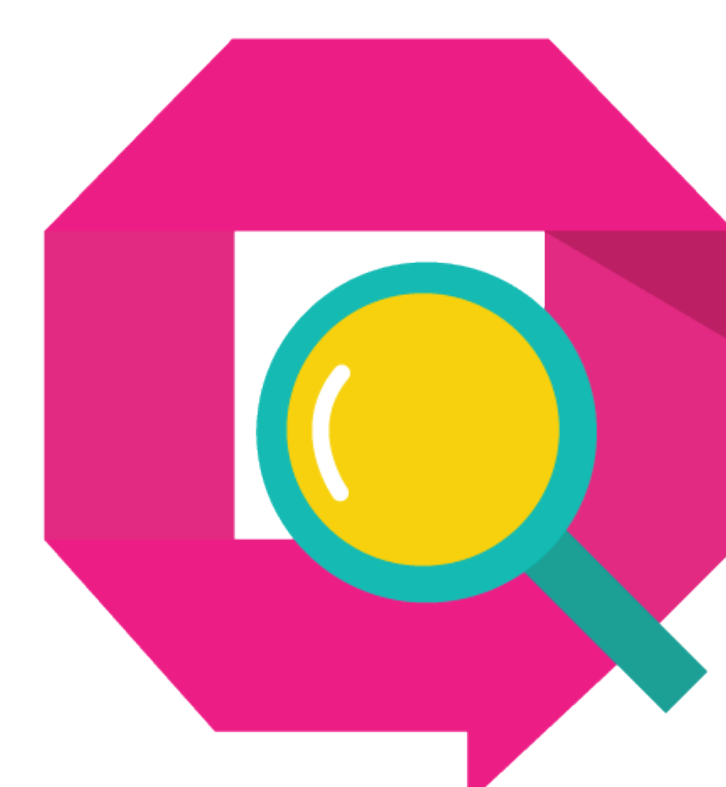# WHAT YOU CAN DO ON THE ONESERVICE APP

Submit feedback to the relevant government agencies and town councils on municipal issues in a timely manner. These include:

SPOT **SHOOT** **SEND** **ONESERVICE** MUNICIPAL SERVICES OFFICE

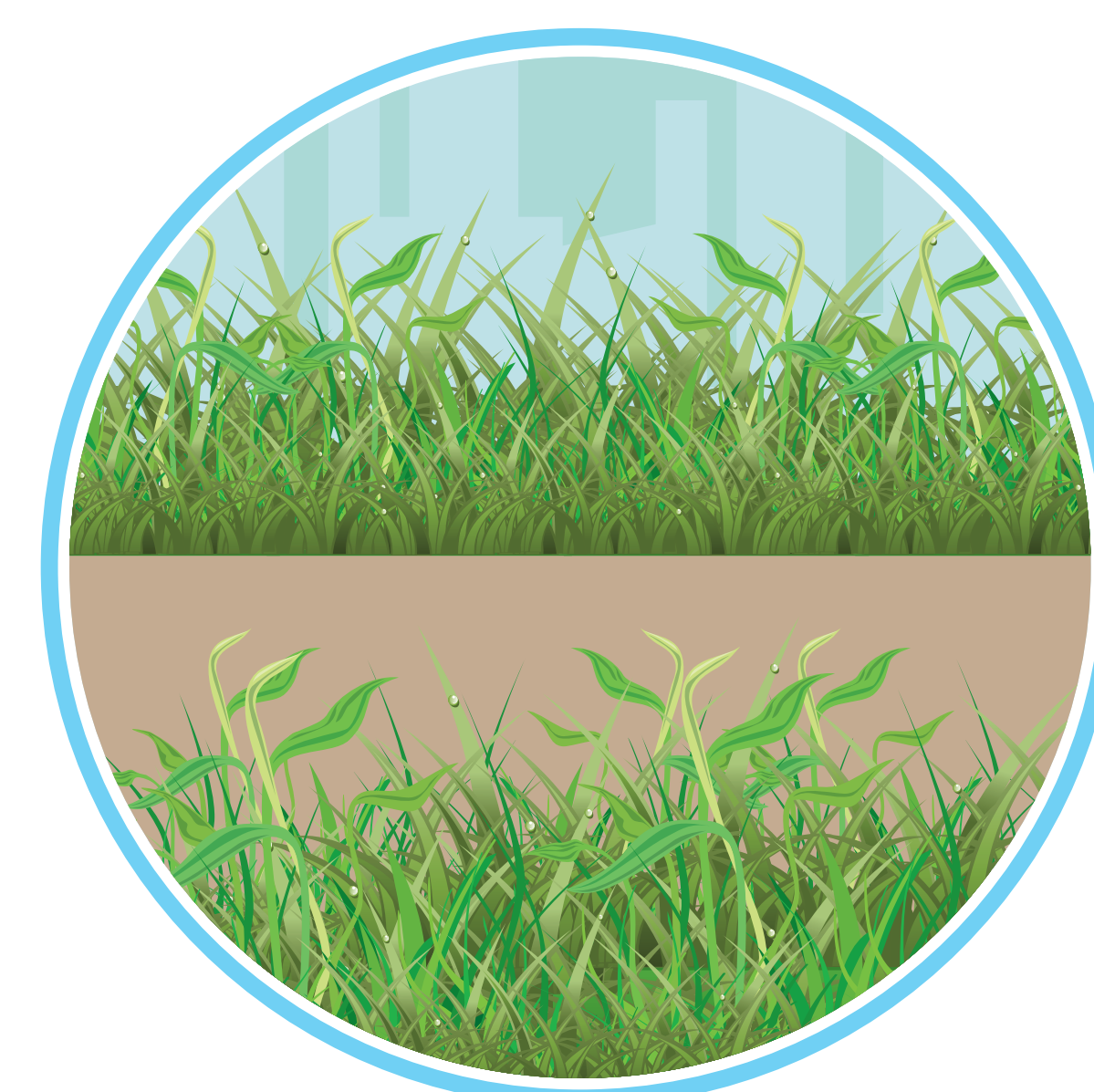Faulty facilities in HDB estates
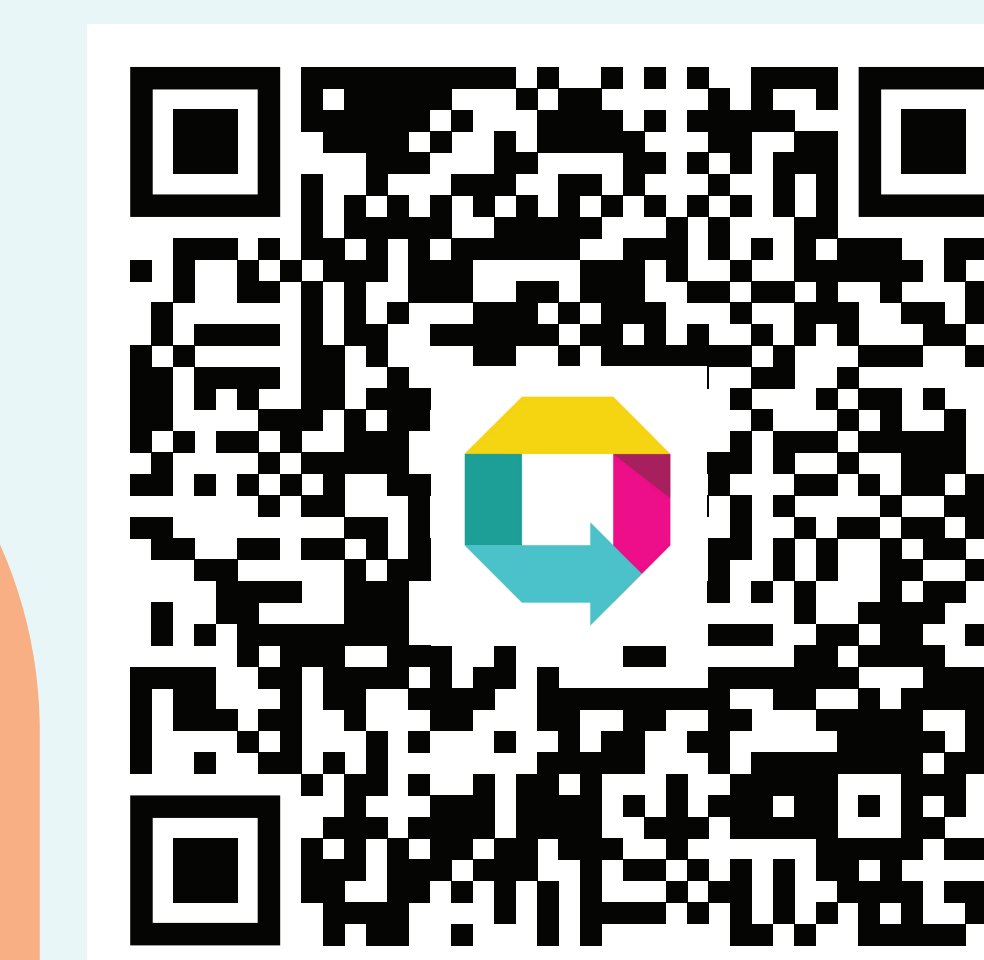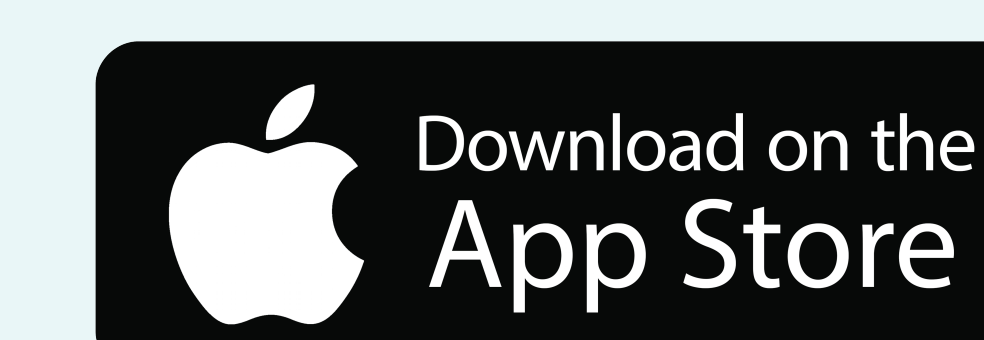
Dirty public areas

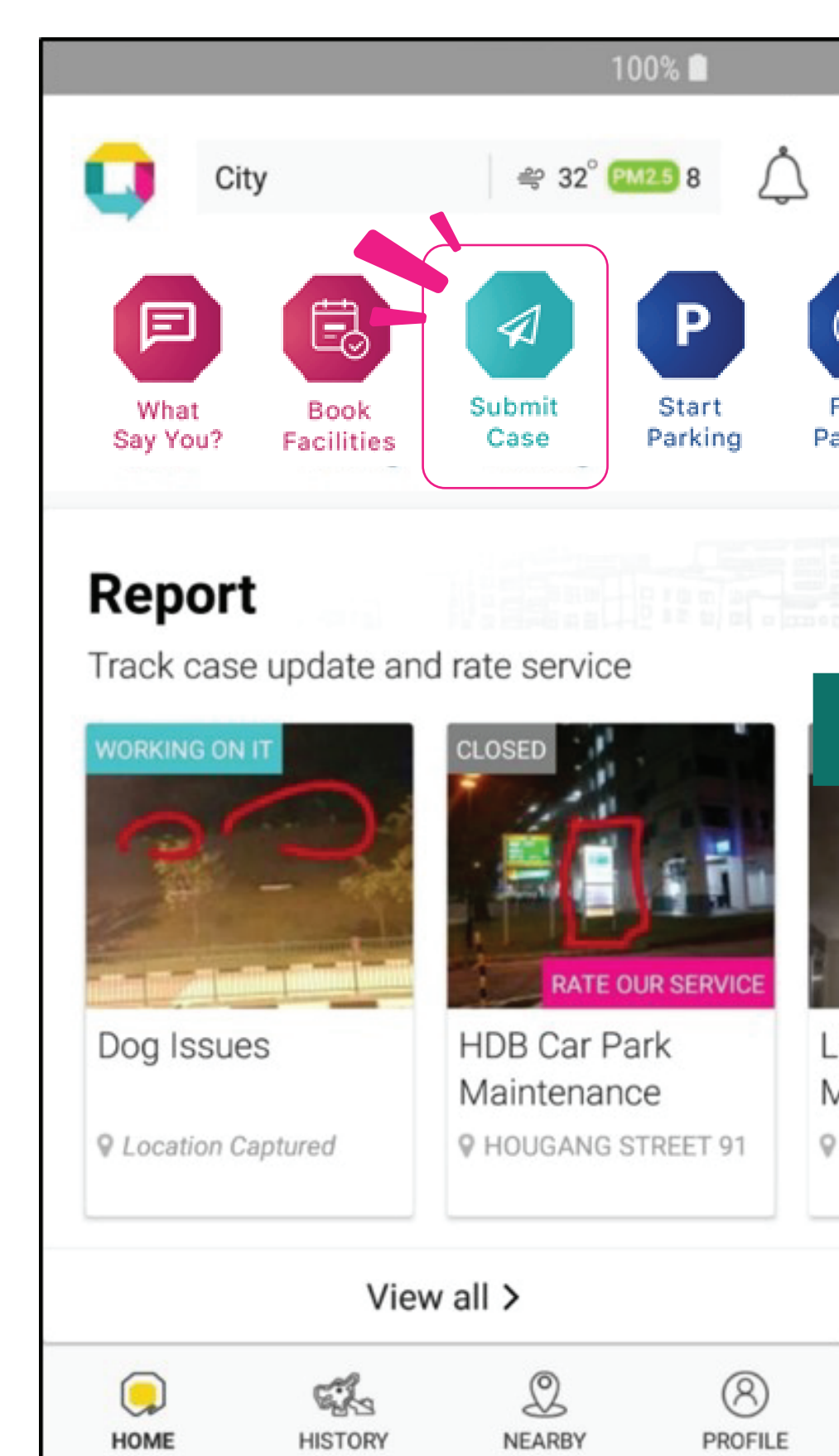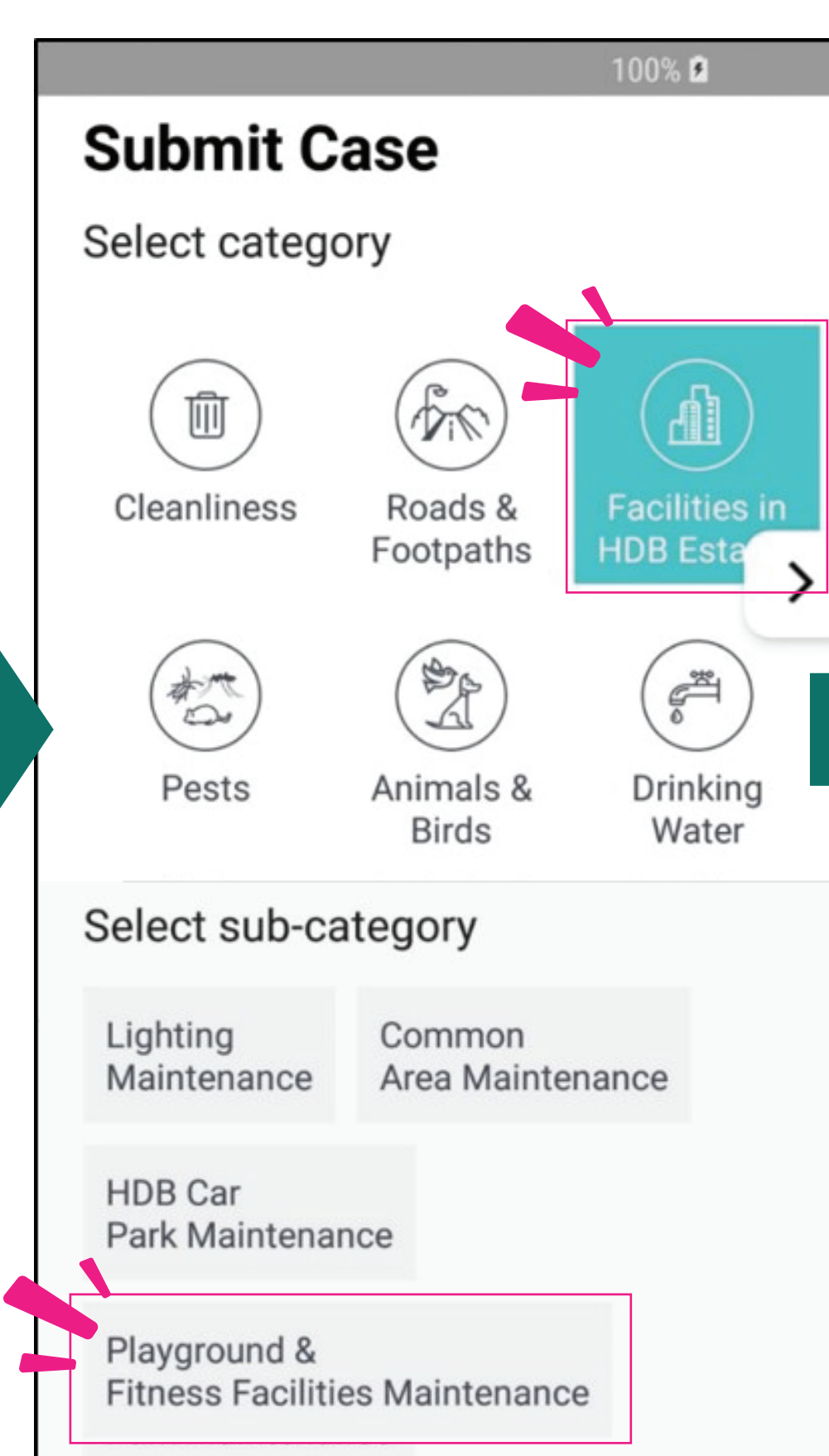Damaged footpaths

Pests in common areas

Overgrown grass

Scan and download the app here!
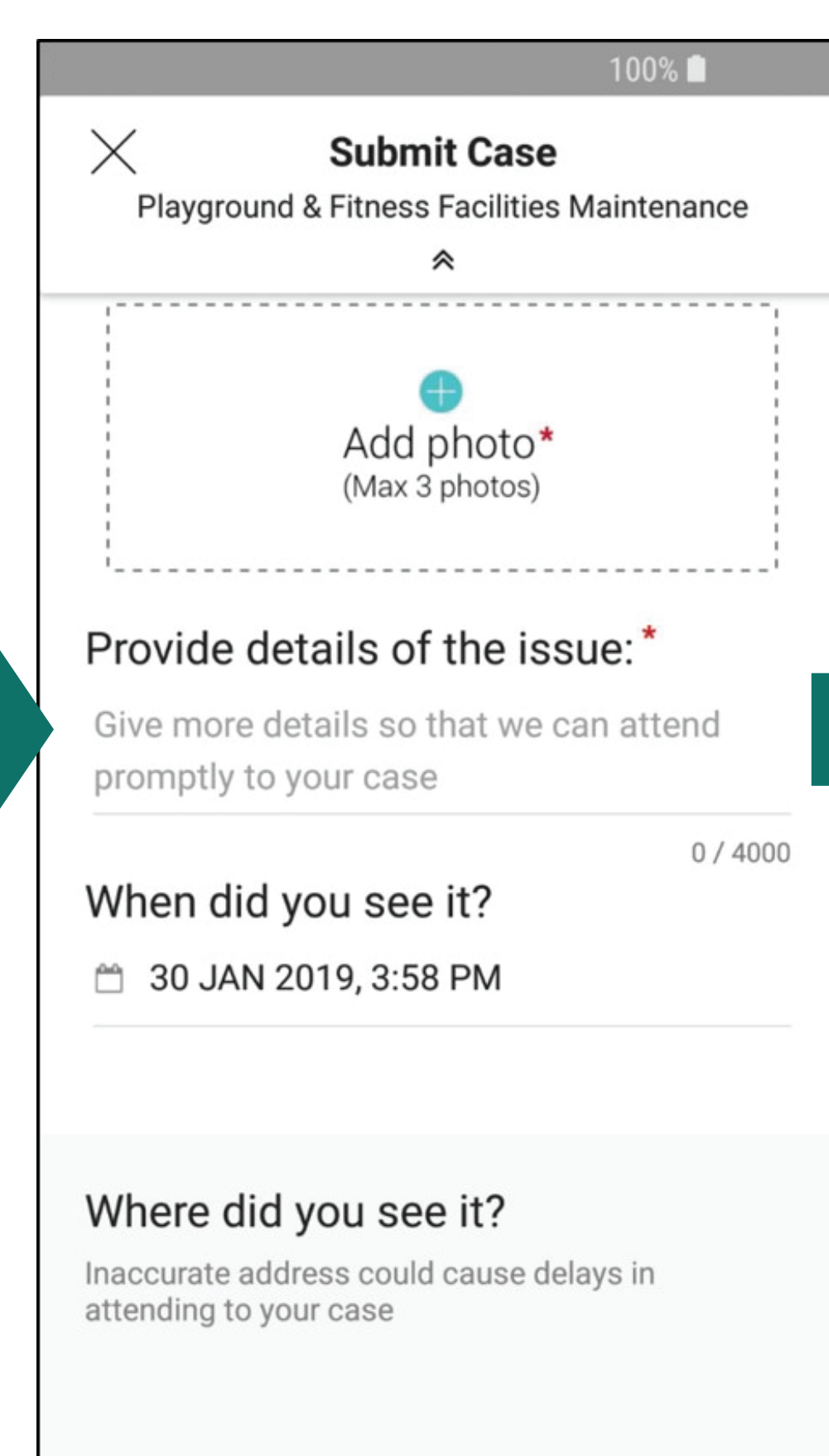
GET IT ON Google Play

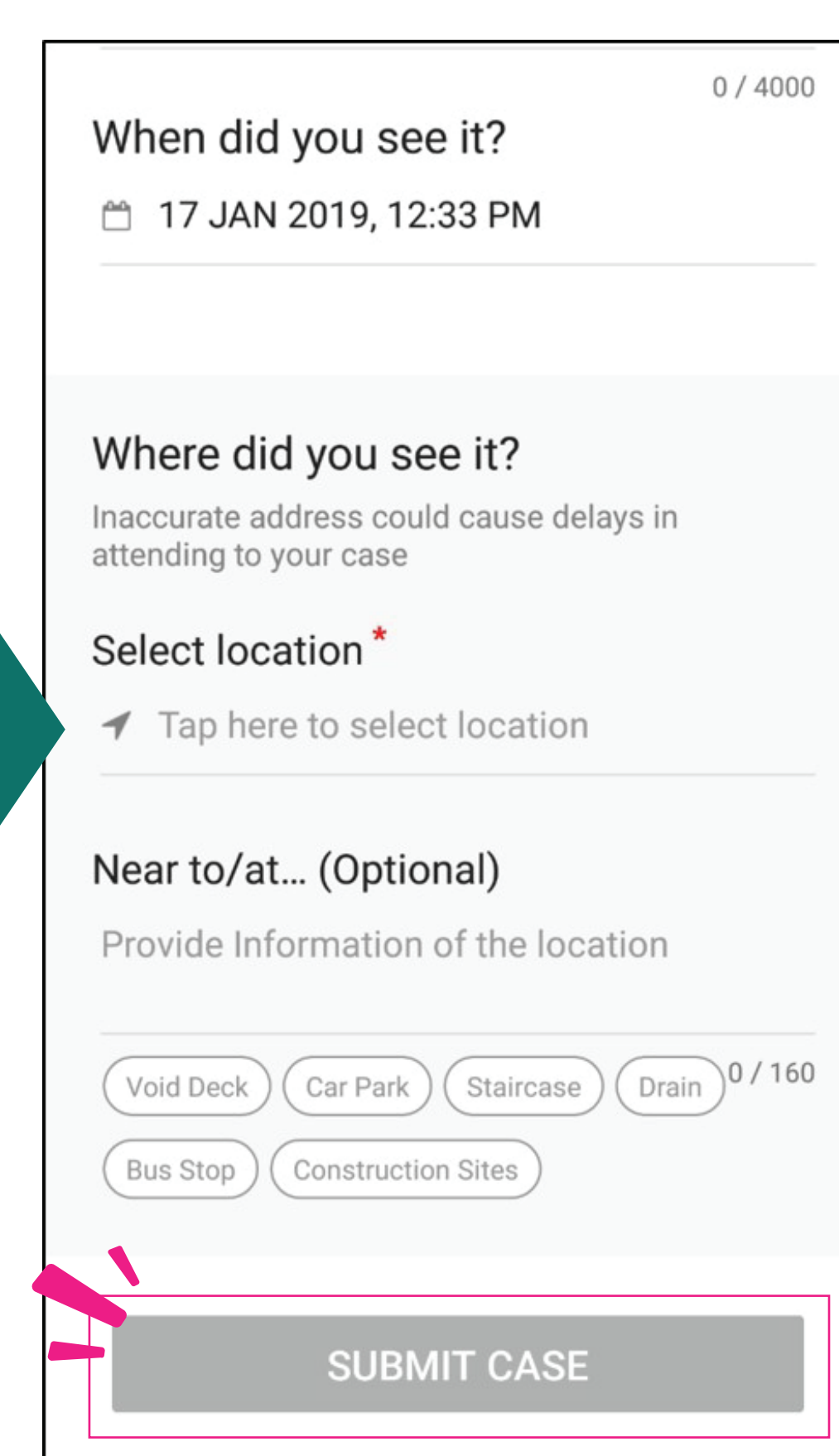Download on the App Store

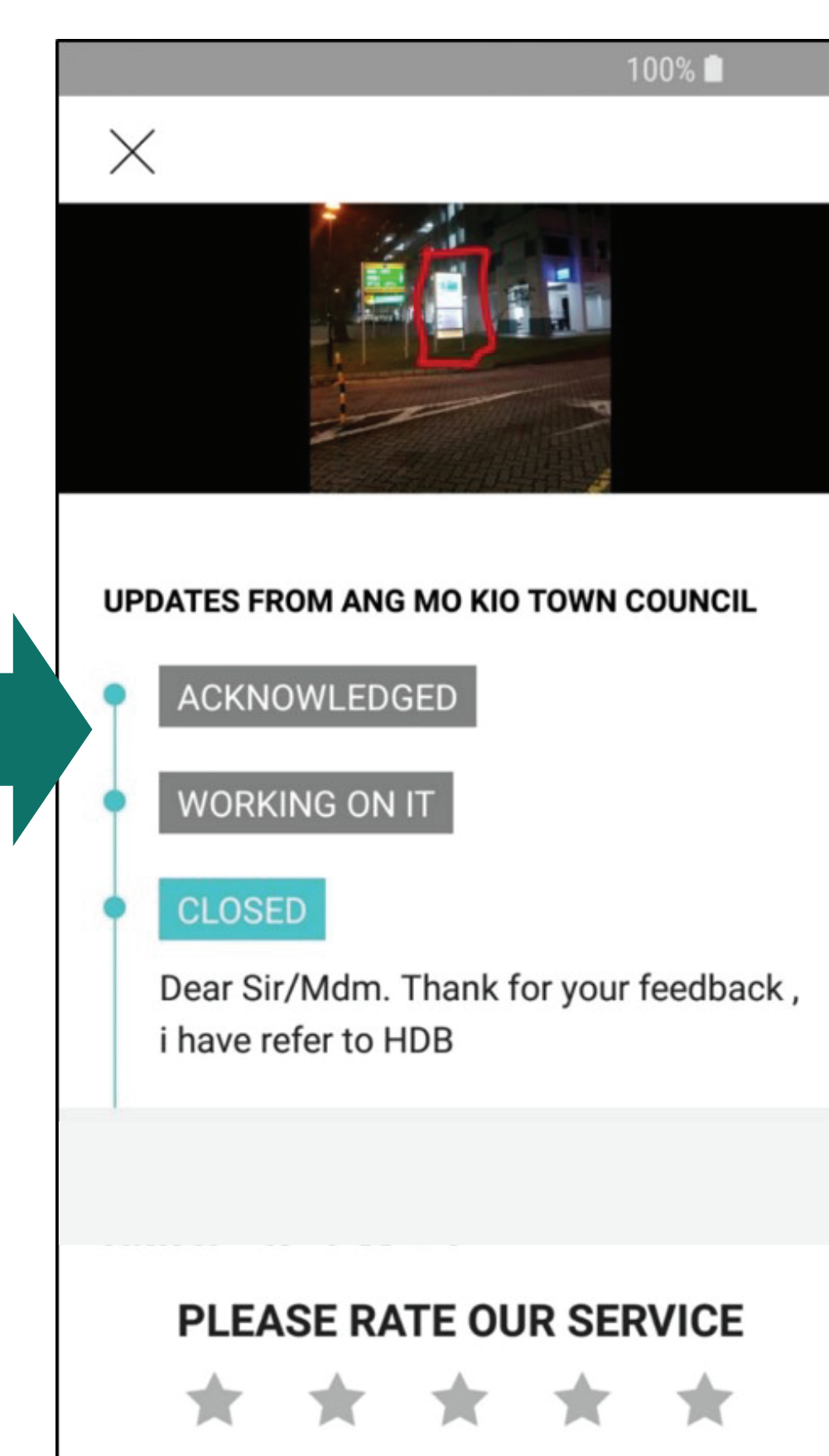# HOW TO SUBMIT FEEDBACK

Select 'Submit Case'
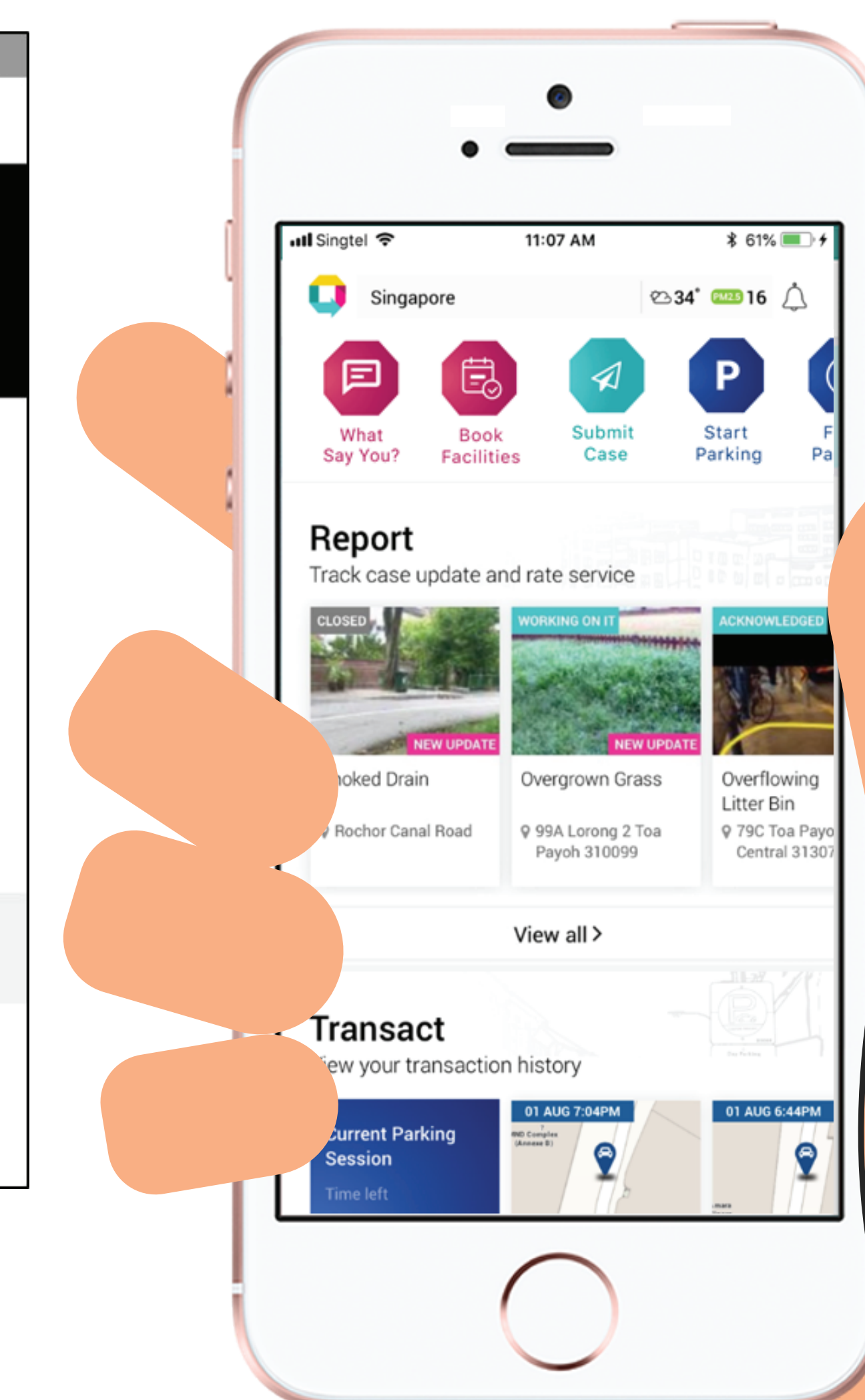
Select the Category and Sub-Category

Provide a photo and details of a case

Click 'Submit Case' and it will be routed to the correct agency or Town Council

Track and receive progress updates on your case

WHAT ARE MUNICIPAL ISSUES?

Issues pertaining to the upkeep and improvement of the communal living environment

Cleanliness and general maintenance in housing estates

Parks and greenery maintenance

Animal nuisance and pest control

Facilities and infrastructure upkeep