

**MUNICIPAL SERVICES AWARDS 2022  
ENHANCED COMMUNITY CATEGORY AND LOVE OUR 'HOOD AWARD  
FREQUENTLY ASKED QUESTIONS**

**Q1: What are municipal issues?**

A1: Municipal issues refer to the upkeep and improvement of small scale local physical infrastructure (e.g. streetlights, roads, linkways) or the living environment (referring to cleanliness, greenery, pest control, neighbourly issues);

- Unmaintained greenery
- Pests/vector issues, e.g. mosquitoes
- Public safety issues, e.g. cracked wall, potholes
- Infra maintenance in housing estates - lifts, playground, common areas
- Indiscriminately parked shared bicycles
- Neighbourly issues such as noise and second-hand smoke

**Q2: What is the qualifying period and closing date for the nomination?**

Q2: The qualifying period for 2022 nominations is 1 April 2021 to 31 March 2022. For projects that straddle across years, the nomination can be submitted as long as it ends within the qualifying period and has not been submitted in previous years. The closing date for nomination is 31 March 2022 and late entries will be disqualified.

**Q3: Can I nominate vendors/suppliers/contractors/sub-contractors?**

A3: No. **Do not** nominate your vendors/suppliers/contractors/sub-contractors who are paid to do their work or individuals who have a private relationship with you.

**Q4: Must the project be completed?**

A4: Yes. The project must be completed before submission of nomination.

**Q5: Why should I include photographs in my nomination?**

A5: Photographs of the project or officers being shown in action can augment the write-up and better demonstrate the positive mindset or behaviour that we want to recognise. It will also help in profiling the case and nominees.

**Q6: Where can I find details of previous years' winners?**

A6: You can find the details here: <https://www.mnd.gov.sg/mso/municipal-matters/awards>.

**Q7: What is the enhancement that has been made to the Community Category?**

A7: To better showcase how the community can play a more important and active role in taking care of the living environment, the enhanced Community Category now allows members of the community to submit nominations directly to MSO. The team need not comprise public agencies, and nominations need not be sent to MSO via public agencies.

**Q8: What is the difference between the Municipal Services Awards' Community Category and the Love Our 'Hood Award?**

A8: The Love Our 'Hood Award is given to community teams at the constituency level, with each team's members being from within the same constituency. Unlike the community category where projects, may be targeted at a specific municipal issue, the Love Our 'Hood Award looks holistically at the various municipal issues within the constituency boundary, and can involve multiple stakeholders in the community, therefore helping to address or create awareness of municipal matters that are unique to the constituency.

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