

ANNEX B: Service Packages

Basic Service Package

All residents will subscribe to the mandatory Basic Service Package (see **Annex D** for indicative prices), which includes the service of a community manager who will ensure that the following are provided:

- Arranging care and support services
- Simple home fixes
- Activities at the communal spaces
- Basic health checks
- 24-hours emergency response
- Key card access to individual flats

Residents will also enjoy:

- Access to wellness and social activities at an activity centre located within the same block
- Access to a community gym at Bukit Batok Care Home
- Priority to Bukit Batok Care Home

Optional Services

Seniors can layer on the following admission care services depending on their care needs and preferences at an additional cost:

- Shared caregiving service, for assistance with Activities of Daily Living, such as moving around, getting in and out of bed or wheelchair, showering, dressing, toileting and feeding, medical reminders and assistance with simple errands
- Housekeeping service
- Meals service (delivery)
- Home Personal Care service
- Laundry service
- Medical escort and transport service